

Facility Visitation

Frequently Asked Questions

Is the facility currently offering visitation?	Yes.
Is the facility offering indoor or outdoor visitation?	The facility must meet specific guidelines to host indoor vs outdoor visitation based on positive cases. You will be notified if visitation will be conducted indoors or outdoors when you schedule your appointment.
Is an appointment required for visitation?	Yes. An appointment is required for both indoor and outdoor visits. An appointment must be scheduled in advance of the visit.
Are there designated visiting hours?	Yes. The facility has designated visiting hours.
Is there a time limit for the visit?	Yes. We must implement a time limit for both indoor and outdoor visits in accordance with our guidelines. Additionally, we are required to limit the number of visitors at the facility at a given time, therefore we must implement visitation time limits. At this time all visits are scheduled in 30 minute increments.
Can I schedule multiple visits in one day?	No. In fairness to all of our residents and families, we will schedule visitation so that each resident is able to receive a visit before scheduling repeat appointments.
Is there a limit to the number of visitors that can attend an appointment?	Yes. A limit of two visitors per appointment are allowed.
Are masks/face coverings required for visits?	Yes. Masks/face coverings ARE REQUIRED for both indoor and outdoor visits.
Is Social Distancing required at the visit?	Yes. Safe social distancing practices are required to be enforced at both indoor and outdoor visits.

Will the facility screen me for each scheduled visit?	<p>Yes.</p> <p>The facility is required to obtain specific screening information from each visitor.</p> <ul style="list-style-type: none"> • Sign In (upon arrival for scheduled visit) • Visitor Name(s) • Contact Number • Arrival/Departure Time • Temperature • Date of Birth • Sign Out (end of scheduled visit)
Does the facility have a specific entrance and exit that should be utilized?	<p>Yes.</p> <p>Please use the main entrance of the facility to enter and exit. This will allow us to ensure you are properly screened and help us to maintain the number of guests in the facility at a given time.</p>
How do I schedule a visit with my loved one?	Contact the facility and ask to speak to the designated staff member in charge of visitation appointments.

We are excited to have visitors once again, please be patient with us throughout this process. Thank you in advance for your cooperation and assistance in helping us safely maintain visitation practices that promote the health and well-being of our residents, staff and you.